

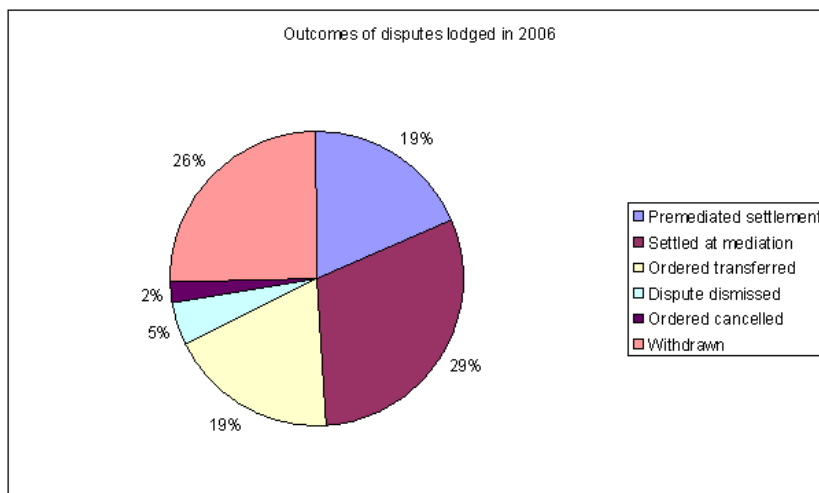
Summary of Dispute Resolution Service Data for 2006

For the seven months of the 2006 calendar year where the Dispute Resolution Service was in operation, there were a total of 43 valid complaints.

- 23 complaints were deemed invalid (e.g. involved non .nz domain names, no signed copy received)

Of the 43 valid complaints received during 2006:

- 11 proceeded to an Expert determination
 - 8 ordered transferred
 - 2 disputes dismissed
 - 1 domain name was ordered cancelled
 - No appeals were lodged.
- 13 of the 22 disputes that proceeded to mediation were resolved
- 8 disputes settled prior to the appointment of the mediator
- 11 disputes were withdrawn



Month	Complaints	Premediated settlement	Mediated settlement	Transfer ordered	Dispute dismissed	Cancellation ordered	Dispute withdrawn
Total 06	43	8	13	8	2	1	11
12-2006	2	0	2	2	0	0	5
11-2006	10	2	4	1	1	1	1
10-2006	2	0	1	1	0	0	0
09-2006	6	2	3	1	0	0	0
08-2006	6	3	2	0	0	0	1
07-2006	2	0	0	1	0	0	1
06-2006	8	1	1	2	1	0	3