

Minutes of the .nz Oversight Committee Meeting

Thursday 19 February 2004, 4pm

Attendance

Present: Frank March (Chair), Roger Hicks, Colin Jackson, David Russell, Keith Davidson, Jennifer Northover, Richard Currey, Debbie Monahan, Hannah Seeley

1. DNC Office Update

The meeting began with a brief outing to the new premises for the DNC, InternetNZ and NZRS offices. Work is currently on schedule for the move to take place over Wednesday 3 March and Thursday 4 March.

Stuart Anderson has been employed as the new Compliance Officer to focus on registrar compliance monitoring. Stuart's position is a part time role.

While Debbie is away on leave between 25 February and 15 March 2004, Sarah Gillies, a solicitor from Minter Ellison Rudd Watts, will be seconded to the DNC office. The secondment will be from 25 February until 12 March 2004 with Sarah's hours being from 9am – 1pm each day. All key decisions will be referred to Frank March for approval.

2. Minutes

The minutes of the last meeting were passed as true and accurate.

3. DNC Reports

The December and January reports were discussed.

The issues related to the three outages recorded in the December report had already been discussed and NZOC agreed that they had already addressed this issue with NZRS and were confident that the appropriate action is being taken.

There were a number of formal complaints and matters regarding .nz domain names that were reported on in December and January. Debbie discussed these with NZOC and updated them on the current status of each matter.

This prompted discussion on the need for an Alternative Dispute Resolution Process (ADRP). It was mentioned that a dispute resolution process would offer

an alternative way for domain name complaints to be dealt with, rather than having to go through the court system. However it was pointed out that just because a dispute resolution process was in place, people wouldn't stop using the courts.

After a discussion, it was agreed that the issue of a .nz ADRP should be brought back to the next NZOC meeting. Debbie will outline some of the issues that have come up recently and will provide these to the working group for consideration.

There was a discussion regarding the SLA performance times for key transactions and how these are measured. As part of the review of the SLA Standards, NZRS will be providing detail of all standards and how they are measured. This will be provided to NZOC so this matter can be discussed further when that information is available.

A suggestion was made that an audit should be done to determine how NZRS measures the numbers when gathering data for the SRS performance times. Some members of NZOC wanted to seek assurance that the performance times were being measured accurately.

It was agreed that Debbie should edit the NZRS report to remove the detailed tables that NZOC did not need to see. It was noted that at anytime, any member of NZOC can access the NZRS reports from Debbie.

4. Review of SLA Standards

Debbie informed NZOC that she had attended a meeting with the NZRS Manager regarding the review of the SLA standards. It had been agreed at that meeting that NZRS would get detail of how all the current performance standards were being measured. Ideally, Schedule A would be amended to reflect the additional detail being incorporated into the outsourcing contracts currently being organized by NZRS.

5. Zone Transfer Policy Review

The draft Zone Transfer Policy was discussed and it was agreed that the policy reflected the general policy principle agreed at the previous meeting.

Some amendments were discussed. It was agreed that Debbie would make the changes and circulate that version on Friday 20 February. NZOC agreed they would respond by Tuesday 24 February, allowing the policy to go out for public consultation on Wednesday 25 February.

6. 2LD Policy Review

The latest version of the draft 2LD policy was provided to NZOC for their information only. It is anticipated that the 2LD Working Group would have confirmed the final version for public comment by Wednesday 25 February.

NZOC moved a vote of congratulations and thanks to the 2LD working group for the work done to date and acknowledged the balance in the draft policy.

7. Communications

Hannah Seeley briefed NZOC on the work done to date regarding the DNC communication plan. NZOC agreed that the target audiences identified in the plan were the correct ones to initially focus on and that the office should proceed with the initiative.

8. Proposed Review of NZOC Appointments

NZOC noted that David Farrar has released a draft discussion document on selection of members of NZOC. Several members expressed an interest in commenting on the document however it was agreed that NZOC itself would not adopt a position or comment.

9. Any Other Business

NZOC moved a vote of congratulations to Donna Hiser for her appointment to the NZRS Board.

10. Next Meeting

The next NZOC meeting was set for 3 May 2004