

Consultation on additional provisions relating to resellers

Recent events surrounding web hosting firm 24/7 Hosting have shown that registrars may not have sufficient power to ensure their resellers fully comply with the .nz policies and that they are limited in what they can do to assist registrants in some situations.

DNCL is proposing to amend the Roles and Responsibilities policy to incorporate a number of measures that can be invoked in serious cases of a non-complying reseller where attempts to get its behaviour modified prove unsuccessful.

Public comment is now being sought on this issue. Comments received will determine the nature of any changes to the Roles and Responsibilities policy, and any amendments will be further consulted on.

Submissions should be received by midday Monday, 15 September 2014. They can be sent by email to policies@dnc.org.nz, by fax to +64 4 495 2115 or posted to PO Box 11881, Wellington 6142.

DNCL directs Voyager Internet on 24/7 Hosting breaches

Following a number of serious and ongoing .nz policy breaches by reseller 24/7 Hosting the Domain Name Commission Limited (DNCL) has directed Voyager Internet to communicate with 24/7 Hosting's .nz customers - letting those under 24/7 Hosting's reseller account know that they must transfer to a new registrar by Saturday 20 September 2014.

Affected registrants must transfer their .nz name to an organisation that does comply with the .nz policies by Saturday 20 September 2014. If they don't then their .nz domain name will be cancelled.

DNCL acknowledges Voyager Internet's efforts to-date in helping many of 24/7 Hosting's .nz customers regain control of their .nz domain names. However - as the authorised registrar used by 24/7 Hosting - Voyager Internet is ultimately responsible and therefore is itself in breach of .nz policies due to the actions of 24/7 Hosting.

More information about the background to this directive and why it's being done is available at:

<http://dnc.org.nz/247hosting>

<http://dnc.org.nz/story/dncl-directs-voyager-internet-247-hosting-breaches>

Have your say on Dispute Resolution Service, Disputes & Complaints, Investigations & Inquiries policies

As part of DNCL's ongoing review of .nz policies, three policies are being reviewed. These are the Dispute Resolution Service policy, the Disputes and Complaints policy and the Investigations and Inquiries policy.

More information about these three policy reviews can be read at:

<http://dnc.org.nz/story/policy-reviews-dispute-resolution-service-policy-disputes-and-complaints-policy-investigations>

We are seeking comments in relation to any of these three policies. Submissions should be made by midday Monday 15 September 2014 by email to policies@dnc.org.nz, by post to PO Box 11881, Wellington 6142 or by fax to 04 4952114.

UDAI policy amendments

Following a public consultation, the DNCL Board has approved a small number of amendments to the Registering, Managing and Cancelling (RMC) policy and Transfer to Another Registrar (TAR) policy.

The amendments relate to the generation and use of UDAs – Unique Domain Authentication Identification IDs, and will see:

- UDAs able to be used on the anyname.nz website to reserve a name at the second level, or to specify a preference in the case of a conflicted domain name.
- Automatic generation of UDAs by the Registry on initial registration of a domain name only.

There's also been an additional, functional change that will see UDAs expire after 30 days.

The amended RMC and TAR policies will come into effect on 5 September 2014.

More information about the UDAI policy amendments can be read at

<http://dnc.org.nz/story/notification-udai-policy-amendments>.

Statistics

In July, the number of active .nz domain names decreased from 552,064 to 551,402, a net decrease of 662. Figures as of 31 July 2014:

	30 Jun 14	31 Jul 14	Creates	Renews	Net Change
.ac	2,098	2,149	64	382	51
.co	475,702	475,199	8,190	66,673	-503
.cri	12	12	0	1	0
.geek	1,192	1,185	9	244	-7
.gen	1,324	1,320	8	304	-4
.govt	1,043	1,036	1	1,023	-7
.health	193	193	0	172	0
.iwi	83	86	3	18	3
.kiwi	8,010	8,047	107	847	37
.maori	1,072	1,079	18	140	7
.mil	37	37	0	13	0
.net	29,421	29,172	413	4,180	-249
.org	28,407	28,400	359	4,070	-7
.parliament	10	10	0	10	0
.school	3,460	3,477	32	1,029	17
TOTAL	552,064	551,402	9,204	79,106	-662

Note: the previous figures do not include names in the 'pending release' status. They incorporate all active domain names in the .nz register. For more statistics, see <http://dnc.org.nz/statistics>

Availability

Availability %	SLA	May 14	Jun 14	Jul 14
SRS	99.9	100	99.82	100
Whois	99.9	100	100	100
DNS	100	100	100	100

SRS Response times

Performance figures on the production environment for the previous three months:

Avg Response time (in seconds)	SLA Target	May 14	Jun 14	Jul 14
Domain Details Query	≤0.5	0.04	0.04	0.03
Domain Update	≤0.8	0.25	0.24	0.26
Domain Create	≤0.8	0.32	0.28	0.26
Get Message	≤0.5	0.09	0.09	0.11
Whois	≤0.5	0.08	0.08	0.09
Whois queries at back end including Registrar (volume 000's)	N/A	11,308	9,026	9,068
Whois Server Queries (volume 000's)	N/A	1,351	1,307	1,475
UDAI Valid Query	≤0.5	0.10	0.10	0.09

Server DNS % Availability

	May 14	Jun 14	Jul 14
NS1	100	100	100
NS2	100	100	100
NS3	100	100	100
NS4	100	100	100
NS5	100	100	100
NS6	100	100	100
NS7	100	100	100

Unscheduled Outages during July 2014

Outage Type	Total Duration
SRS Unscheduled	No unscheduled outages
WHOIS Unscheduled	No unscheduled outages
DNS	No outages

Scheduled Outages during July 2014

Outage Type	Total Duration
SRS Scheduled	2 hours
SRS Emergency Scheduled	No scheduled outages
WHOIS Scheduled	2 hours

Planned Scheduled Outages

Details of future SRS releases and planned scheduled outages can be found on our website <http://nzrs.net.nz/notices/updates>

Any Comments?

If you have any questions or concerns about the SRS, please don't hesitate to contact us. For registry or technical matters, contact Dave Baker at support@nzrs.net.nz or on 04 931 6970. For all other matters, contact Debbie Monahan at info@dnc.org.nz.

Please Note

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